

UPMC Employee Vision Plan Changes

Effective January 2017

UPMC has moved forward changing from VBA to UPMC-NVA vision plans. Bayfront Eyecare will not be participating with the new plan. We have had multiple discussions with UPMC and NVA but were unable to come up with an agreement. UPMC is not willing to allow Bayfront Eyecare to use an independent lab to make glasses. We requested to perform exam only services, but this was also not permitted. Bayfront Eyecare is committed to the highest level of customer service, and losing quality control over glasses manufacturing compromises our business standards.

UPMC Medical Insurance

This change will have no effect on UPMC medical insurance. Patients being seen at our office for Diabetes, Glaucoma, Cataracts, Dry Eyes, Floaters, Allergies, Macular Degeneration, Headaches, ect., will be responsible for their copay, deductibles and contact lens evaluation fees as they have in the past. A copy of their glasses and contact lens prescriptions will be provided to patients who would like to use their insurance at a participating provider. Our emergency service will not be affected by these changes. If you are unsure if you have a medical eye condition that can be billed to your UPMC medical insurance, please call our office and we can review your records.

Out of Network Provider Option

Patients will have the option to remain at our office and be reimbursed by UPMC-NVA. Patients will be responsible for the standard \$90 health exam fee, and \$40 (average) contact lens evaluation fee (for those who need a contact lens prescription) on the date of service. If you decide to purchase glasses at our office, a 20 percent discount will be applied as a courtesy. You will be able to bring in your out of network provider form (supplied by UPMC-NVA), and we will fill it out so you can be reimbursed by the vision plan. UPMC-NVA will provide you with the amount of reimbursement for non-participating providers.

PRE-Appointing

Our office will continue to pre-appoint our patients for yearly exams. If you prefer to not be pre-appointed, or need to cancel a future appointment due to these changes, please let our staff know and we would be happy to accommodate you in transferring records.